

TRANSPARENCY NOTICE

FOR

MASTERCAM COPILOT

1. DEFINITIONS

1.1. In this Transparency Notice, capitalized words and phrases shall have their respective meanings given below:

"AI Act"	Regulation (EU) 2024/1689 of the European Parliament and of the Council of 13 June 2024 laying down harmonized rules on artificial intelligence.
"Digital Assistant"	the Licensor's chatbot / digital assistant product known as " <i>Mastercam Copilot</i> ".
"EULA"	the " <i>End User License Agreement</i> " for the Licensor's provision of software and/or services (including the Digital Assistant) to the Licensee.
"Licensee"	a corporate customer of the Licensor that has obtained a license and/or right to use the Digital Assistant (including in connection with the Licensee's use of the Licensor's licensed proprietary software).
"Licensor"	the Sandvik Group legal entity making available the Digital Assistant.
"Output(s)"	all information, outputs, data, responses, replies and other communications generated through use of the Digital Assistant.
"Privacy Notice"	the Licensor's privacy policy concerning the personal information and/or personally identifiable information controlled and processed by the Licensor in connection with the Digital Assistant (as updated from time to time and available at the following URL: https://www.mastercam.com/privacy/mastercam-copilot-software-privacy-notice/).
"Prompt(s)"	instructions, queries, prompts, and other information and/or data inputs submitted to the Digital Assistant.
"Sandvik Group"	the group of companies owned or controlled directly or indirectly by Sandvik Aktiebolag.
"Site"	the website (and all associated relevant pages) owned and operated by the Licensor through which an online limited version of the Digital Assistant may be accessed and used.
"Site Terms of Use"	any website terms of use applicable to all access and use of the Site.
"Site User"	an individual accessing the Site.
"Terms of Use"	With respect to: <ol style="list-style-type: none">1. Licensees - Schedule 8 (TERMS OF USE) of the EULA.2. Site Users - The "Terms of Use" document (as updated from time to time and available through the Site) applicable specifically to the Digital Assistant.
"Transparency Notice"	this document.

2. PRELIMINARIES

2.1. This Transparency Notice:

- 2.1.1. is supplemental and in addition to the EULA (including the Terms of Use applicable specifically to the Digital Assistant), which applies to the provision and use of the Digital Assistant;
- 2.1.2. has been prepared by (or on behalf of) the Licensor for the purpose of information and technical transparency (including for the purposes of the AI Act); and
- 2.1.3. may be updated and amended by the Licensor from time to time and at its sole discretion.

2.2. The Licensee/Site User (as applicable) agrees that:

- 2.2.1. changes made to this Transparency Notice have effect immediately on publication; and
- 2.2.2. by using (and continuing to use) the Digital Assistant, it unconditionally accepts the contents of this Transparency Notice.

2.3. The Licensee/Site User (as applicable)'s attention is specifically drawn to the following provisions of the Terms of Use:

- §3.1.2** *Mastercam Copilot (a) is under continuous development; and (b) uses generative artificial intelligence systems that simulate human interaction and conversation.*
- §3.1.3** *Mastercam Copilot **is not intended to be used as a safety component of a product.***
- §3.1.4** *Mastercam Copilot is an automated service that is: (a) intended to perform narrow procedural tasks; (b) designed as an aid to: (i) the navigation of documentation; and (ii) use of the licensed software.*

3. TRANSPARENCY INFORMATION

3.1. The Digital Assistant is powered by Microsoft's **Azure Open AI Service** and information concerning the Azure Open AI Service] is available at the following URL:

Azure OpenAI Service Overview* <https://learn.microsoft.com/en-us/azure/ai-services/openai/overview>

3.2. The Licensor has used the Azure Open AI Service to build and make available the Digital Assistant for the purposes described in the Terms of Use, including to:

- 3.2.1. allow Licensee and/or Site Users (as the case may be) to perform narrow procedural tasks relating to the Licensor's Site, software, manuals, books, and other equipment related documentation (including opening function tables);
- 3.2.2. provide limited control of licensed Software and assistance in the deployment of code (provided that generated code is not automatically or directly posted and the Licensee is required to oversee code and complete software interfacing with machines and equipment);
- 3.2.3. provide nomenclature translation between products; and
- 3.2.4. provide the Licensee (and its users) with automatically generated answers and technical guidance concerning the Licensee's use of the Licensor's licensed proprietary software.

Some of the above features may be missing or restricted in the Licensee's or Site User's version of the Digital Assistant.

3.3. The Digital Assistant uses a base large language model to respond to Prompts (see §3.1.2 of the Terms of Use).

3.4. The Azure OpenAI Service components of the Digital Assistant:

- 3.4.1. are fully controlled by Microsoft inc; and
- 3.4.2. uses OpenAI models hosted on Microsoft's Azure cloud infrastructure.

3.5. For the Licensor to make available and power the Digital Assistant, Microsoft is required to process data contained in the Prompts provided that, although Prompts and Outputs may be recorded by Azure OpenAI for security scanning and abuse monitoring purposes by Microsoft, Prompts are not generally used by Microsoft to improve any of its products or services.

3.6. For further information concerning Microsoft's data processing activities see the following URL:

Data, privacy, and security for Azure OpenAI Service <https://learn.microsoft.com/en-us/legal/cognitive-services/openai/data-privacy?tabs=azure-portal>

3.7. The Licensee acknowledges and agrees that:

- 3.7.1. use of the Digital Assistant is subject to the restrictions, exclusions, and disclaimers described in the Terms of Use; and
- 3.7.2. the Licensor collects and processes data (including the Prompts) in accordance with the EULA (including the Terms of Use) (as applicable to Licensees) and the Privacy Notice.

4. SUPPORT

4.1. For support or questions regarding the Digital Assistant, please contact the Licensor's technical support team at the following URL:

Support <https://www.mastercam.com/support/technical-support/>

4.2. To give feedback on the Digital Assistant please press the *feedback symbol* at the top of the chat window.